

Blackfire Subprocessor list

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Version	v1.2
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Classification	Public

Overview

The data we collect is for specified, explicit, and legitimate purposes and not further processed in a manner that is incompatible with those purposes.

With respect to the EU GDPR, Platform.sh's Blackfire service operates as a controller.

For all vendors that are personal data importers, we have implemented GDPR SCCs, or an equivalent DPA. Additionally, if the vendor is outside of the EU we have performed a supplementary measures assessment on that vendor.

Controller

When Blackfire acts as a controller there is no obligation to notify the customers regarding the appointment of a new processor.

Below is the list of processors that Blackfire engages when acting as a controller.

Processor name	Purpose of processing	Types of personal data	Data locations	Security certifications
Altinity 2001 Addison St Suite 300 Berkley, CA, 94704, US	Engineering	No PII of customers; contact details of employees with an account	EU	GDPR, CCPA, SOC 2
AWS 38 avenue John F. Kennedy L-1855 Luxembourg	Infrastructure Provider	Customer data (e.g., customer project and application data)	EU	ISO 27001, ISO 9001, ISO 27017, ISO 27018, PCI DSS, SOC 1, SOC 2, SOC 3, FedRAMP, HIPAA, FISMA, NIST, CSA, HDS
Bitwarden 1 North Calle Cesar Chavez Santa Barbara, CA 93103	Internal team communication	Name, personal email, work email, IP of employees	EU, US	GDPR, CCPA, SOC 2 Type 2
Buildkite GPO Box 3393 Melbourne VIC 3000	Engineering	Name, email of employees	US	GDPR, CCPA, ISO 27001
DataDog Datadog, Inc., 620 8th Avenue, Floor 45, New York, NY 10018	Engineering	Name, email, and title of employees & IP of customers	EU	GDPR, CCPA, HIPAA, SOC 2, ISO 27001
DockerHub Docker, Inc. 3790 El Camino Real # 1052 Palo Alto, CA 94306	Container Registry	Work email and login info of employees	US	GDPR, CCPA

Processor name	Purpose of processing	Types of personal data	Data locations	Security certifications
GitHub 88 Colin P Kelly Jr St, San Francisco, CA 94107, US	Code storage	Login information	US	GDPR, CCPA
GoCardless GoCardless Ltd., Sutton Yard, 65 Goswell Road, London, EC1V 7EN, United Kingdom	Payment processing	Customer contact information, name, bank account, billing information, credit card number, debit card number, routing number, date of birth	UK	GDPR, ISO 27001
Intercom 55 2nd Street, 4th Floor, San Francisco, CA 94105	Marketing	Customer name, browsing info, IP, contact details, phone number, bank account info, billing info, credit card, debit card, geolocation	US	GDPR, CCPA, HIPAA, SOC 2, ISO 27001
JetBrains Kavčí Hory Office Park, Na Hřebenech II 1718/10 Praha 4 - Nusle - 140 00, Czech Republic	IDE downloaded onto employee machines	Name, contact details, personal email, work email, phone, IP address of employees	EU	GDPR, CCPA, ISO 27001
MacStadium 3525 Piedmont Rd NE Building 7, Suite 700, Atlanta, GA 30305	IaaS Provider	Name, email of employees	US	GDPR, CCPA, ISO 27001, SOC 2
PackageCloud San Francisco, CA, US	Package management service	Email and login info of employees	US	GDPR, HIPAA, PCI
Recurly 400 Alabama Street, Suite 202 San Francisco, CA 94110	Blackfire's subscription platform	Name and email of employees Customer contact details, name, date of birth, browsing information, IP address, address,	US	GDPR, CCPA, SOC 2, PCI

		email, phone number, bank account info, billing info, credit card, debit card, routing number, geolocation		
Stripe 510 Townsend Street San Francisco, CA 94103, US	Payment processing	Customer name, address, email, phone number, bank account info	US	GDPR

Hosting location specifics

AWS

- + AWS EU locations: Ireland & France